



# Herstek & Associates, LLC.

Computer Support and Technology Consulting

## Pricing Guide

(570) 779-4018

<http://herstek.com>

	No Plan	Silver	Gold
Monthly Cost Per Workstation	n/a	\$15/mo.	\$30/mo.
Monthly Cost Per Server	n/a	\$100/mo.	\$200/mo.
24/7 Network Monitoring	n/a	X	X
Daily Backup Monitoring	n/a	X	X
Pro Active Service (Included)	n/a	X	X
Patch Management	n/a	X	X
Year-end Technology Review	n/a	X	X
Monthly Audit & Tune up	n/a	X	X
Managed Anti-virus Software	n/a	X	X
Anti-spam & Encrypted Email Service	n/a	n/a	X
Unlimited Virus Removal	n/a	n/a	X
Managed Workstation Online Backup	n/a	n/a	X
Guaranteed Response	n/a	1 day	4 hours
Guaranteed Onsite	n/a	3 business days	Next Business Day
Hourly Rate	\$90/hr	\$85/hr	\$80/hr

\*\* Normal Business hours are 9am-5pm M-F. After hour rates are 1.5x normal rate

\*\* Discounts available for non-profit business

\*\* Individual VMs count as servers but may reduce price per server

\*\* Travel charges may be applied for on-site service

\*\* Remote and phone support charged in 15 minute increments

\*\* Custom agreements available

Updated 2/19/2018