



Herstek & Associates, LLC.

Computer Support and Technology Consulting

Pricing Guide

(570) 779-4018

<http://herstek.com>

Residential Rates

Monthly Cost Per Workstation

Daily Backup Monitoring

Patch Management

Monthly Audit & Tune up

Anti-virus Software Included

Unlimited Virus Removal

Cloud Backup Included (up to 250GB)

Guaranteed Response

Hourly Rate

	No Plan	Silver	Gold
Monthly Cost Per Workstation	n/a	\$10/mo.	\$20/mo.
Daily Backup Monitoring	n/a	X	X
Patch Management	n/a	X	X
Monthly Audit & Tune up	n/a	n/a	X
Anti-virus Software Included	n/a	n/a	X
Unlimited Virus Removal	n/a	n/a	X
Cloud Backup Included (up to 250GB)	n/a	n/a	X
Guaranteed Response	n/a	1 day	4 hours
Hourly Rate	\$75/hr	\$65/hr	\$55/hr

** Normal Business hours are 9am-5pm M-F. After hour rates available upon request

** Prepaid 10 hour blocks of time available at a 10% discount

** Further discounts available for non-profit

** Travel charges may be applied for on-site service

** Remote and phone support charged in 15 minute increments

** Custom agreements available

Updated 2/19/2018